Mendocino County Housing Resource Fair: Subsidies & Funding

March 19, 2024 10:00 am to 11:00 am

Presented by Mendocino County Social Services and Mendocino County Homeless Services
Continuum of Care

1

Welcome

Facilitators: Lily Caravello & Veronica Wilson

- This webinar is being recorded.
- Please remain muted.
- You can use the chat to ask questions.
- We will hear from all the presenters. If there is time at the end, we will have questions.
- If you were forwarded this invite and would like to be invited to the next session, email Lily.

2

Webinar Series

- For staff to learn more about housing resources to help their clients.
- Each session will focus on a specific sector of housing.
- Last session, focused on Housing Navigation • Can be viewed at the CoC website.
- Upcoming sessions will focus on:
 - Transitional and Low-Income Housing

Today's Presenters

- Teresa DeSimone, Community Development Commission of Mendocino County
- Paul Davis, Mendocino Coast Hospitality Center
- Priest Martinez, Northern Circle Indian Housing Authority
- Zoey Fernandez, Mendocino County Social Services
- Veronica Wilson, Mendocino County Social Services
- Jen Aragon, Redwood Community Services

4

Presenter Teresa DeSimone Deputy Director Pasid: desimont@cdchousing.org Agency Community Development Agency Contact Information Phone: (707) 463-5462 Deputy Director Fax: (707) 463-5462 Deputy Director Fax: (707) 463-5488 Www.cdchousing.org Agency Community Development Commission of Mendocino County

5

Community Development Commission of Mendocino County Rental Assistance Programs

WHAT IS PROVIDED?

1076 North State St. Ukiah, CA. 95482

- The Community Development Commission (CDC) of Mendocino County offers a diverse variety of rental assistance programs for low-income individuals, families, the elderly, homeless, veterans, and persons with disabilities.
- A rental subsidy is provided to households allowing a more sustainable, self-sufficient, safe, and decent living environment. Participants pay a portion of the monthly rent (which is dependent on the household's income) and CDC provides a housing subsidy for the remaining portion of rent.
- CDC administers rental assistance to approximately 1,250 households in Mendocino County.
- In collaboration with the CoC, local homeless service providers, and our Landlord Liaison, CDC was able to house 85 homeless individuals/households in 2023 with rental assistance.

Community Development Commission of Mendocino County Rental Assistance Programs
WHO IS ELIGIBLE AND HOW DO THEY APPLY?
CDC administers many different rental assistance programs, each unique to the communities needs.
HOUSING CHOICE VOUCHER (HCV) PROGRAM: The HCV program is CDC's largest rental assistance program, providing rental subsidy to approximately 1,000 households in Mendocino County. When the waiting list is open, this program is available to low-income individuals and families.
How to Apply: This waiting list is currently CLOSED, CDC is fully utilizing our voucher program and has housed as many households as possible with the funding we were awarded. Our intention is to open this waiting list towards the end of this year. When the list is open, your client would need to complete a pre-application and submit that to CDC during the waiting list opening dates, this will secure them a spot on the waiting list.

7

Community Development Commission of Mendocino County Rental Assistance Programs

VETERANS AFFAIRS SUPPORTIVE HOUSING (VASH): The VASH program is designed for homeless
Veterans receiving case management and/or clinical services which are provided by the Department of
Veterans Affairs (VA). CDC provides rental assistance to approximately 60 VASH households.

How to Apply: Mendocino County's local Veteran's Clinic screens homeless Veterans for this program. Eligible homeless Veterans are referred by the VA Clinic directly to CDC. Once CDC receives the referral we will process the application for income eligibility, and if eligible, will issue a voucher for the family to search for housing in Mendocino County. Homeless Veterans may contact Mendocino County's Ushiah VA Clinica Ed 308 kings Court Ukiah, CA 95482 or call (707) 468-7700 to start the assessment process for the VASH program.

8

Community Development Commission of Mendocino County Rental Assistance Programs

 FAMILY UNIFICATION PROGRAM (FUP): The FUP program is designed for low-income families in which Mendocino County's Public Child Welfare Agency has determined the lack of adequate housing is a factor in removing a child/dhildren from the home or allowing the child/children to return to the home. CDC also has Youth Vouchers under this program for 18-year-old to 24-year-old individuals who left foster care and are homeless, or at risk of becoming homeless. CDC provides rental assistance to approximately 20 households under the Family Unification Program.

How to Apply: Mendocino County Family and Children Services determine if a household meets the eligibility criteria for this program. If determined eligible, Family and Children Services will submit a referral directly to CDC. Once CDC receives the referral the family will be placed on the waiting list.

Community Development Commission of Mendocino County Rental Assistance Programs

PERMANENT SUPPORTIVE HOUSING (PSH) PROGRAM: The PSH program is a collaborative program
between the Community Development Commission and Mendocino County's Homeless Service
Provides. This program provides rental assistance to approximately 136 households and is designed to
help chronically homeless individuals with a disability and their families.

How to Apply: CDC selects clients for the PSH program directly from the Coordinated Entry System (CES). If your client is chronically homeless with a disability, it is important to make sure they have had a Coordinated Entry Assessment in order to be considered for this program. If you do not have access to the Coordinated Entry System make sure to refer your client to a Front Door Access Point for an assessment (see last slide).

10

Community Development Commission of Mendocino County

PROJECT BASED VOUCHERS (PBV): The project-based voucher (PBV) rental assistance program is offered by CDC for specific developments located within Mendocino County. A rental subsidy is attached to an identified unit and is provided to individuals and families when they lease a unit at the development. CDC has 140 agency owned project based voucher units located throughout Mendocino County, and Project Based Voucher units located at Orr Creek Commons (Ukiah), Sun House (Ukiah), The Plateau (Fort Bragg), and Walnut Apartments (Fort Bragg).

How to Apply: Applying for a PBV unit is different depending on the location of the development.

Agency Owned PBV Units: CDC owns and operates 140 project based voucher units located throughout Mendocino County. These units are available to low-income individuals/households. The waiting list for these units is OPEN. Applications can be obtained at our office or on our website at www.cdchousing.org/documents#tenant. Complete the application and submit it to CDC to be placed on the waiting list.

11

Community Development Commission of Mendocino County Rental Assistance Programs

PBV - HOW TO APPLY CONTINUED

Project Based Voucher units in Fort Bragg

- The Plateau PBV Units: The Plateau offers a total of 20 one-bedroom and two-bedroom project based voucher units located within the Plateau development. These units are designated for low-income, homeless individuals/households and CDC selects applicants directly from the Coordinated Entry System (CES). If your client is homeless, it is important to make sure they have had a Coordinated Entry Assessment in order to be considered for these PBV units. If you do not have access to the Coordinated Entry System (CES) make sure to refer your client to a Front Door Access Point for an assessment.
- Walnut Apartments PBV Units: Walnut Apartments offers 25 PBV units consisting of one, two and three-bedroom apartments. This project is available to low-income individuals/households. This waiting list is currently CLOSED.

Community Development Commission of Mendocino County PBV - HOW TO APPLY CONTINUED Project Based Voucher units in Ukiah Sun House PBV Units: These units are designed for senior Veterans who receive supportive services from the VA. Eligible households are identified by Mendocino County's local VA. If a unit becomes available, the local VA will submit a referral directly to CDC. If your client is a homeless veteran be sure they contact the Ukiah VA Clinic at 630 Kings Court Ukiah, CA 95482 or you may call (707) 468-7700. Orr Creek Commons: Orr Creek Commons offers a total of 20 one-bedroom and two-bedroom project based voucher units located within the Orr Creek Development. These units are designated for low-income individuals and families who are receiving specific services from Redwood Community Services (RCS) or Health and Human Services. RCS and/or health and Human Services identify eligible households and provide the household with a verification letter. With this verification letter the household can submit an application for these PBV units to CDC. Applications can be obtained at our office or found on our website.

13

Community Development Commission of Mendocino County

HOW DO WE GUIDE CLIENTS TO YOUR PROGRAM?

- Our website lists any open waiting lists CDC has available, and also includes information on who is eligible and how an applicant can apply for a program. If you are working with a homeless individual, be sure they have had a coordinated entry assessment.
- We realize it's complicated, but we are here to help! You can always contact our Public Service Representatives at (707) 463-5462 if you have questions.
- CDC always sends out an announcement to CoC partner agencies when a waiting list is going to open.
 Look for these announcements and make sure you are aware of the opening and closing dates.

14

Community Development Commission of Mendocino County Rental Assistance Programs

HOW CAN WE HELP MANAGE CLIENT'S EXPECTATIONS WHEN REFERRING TO YOUR PROGRAM?

It is important clients know they are applying for a waiting list. CDC does not have any emergency or quick housing options available. How fast CDC gets through that waiting list is dependent on our funding from HUD.

- Apply for rental assistance when a waiting list is open. If CDC's waiting lists are open, applications
 can be found on our website at www.cdchousing.org or located outside our front office doors.
- Wait until your name reaches the top of the list. Once your client applies they will remain on the waiting list. We notify applicants by mail. Make sure your client gives a good mailing address. An address with CDC.

 Program Fligibility. Once your clients name reaches the top of the waiting list, we will send the applicant notification by mail. The notification will include a list of documents the applicant must submit in order for CDC to determine eligibility.
- 4. Voucher Briefing, Once eligible, your client will attend a briefing appointment where the routible issued a voucher to search for housing in Mendacino County. If they applied for a PBV with a and CDC determines they are eligible their application will be referred to the developments property manager.

Community Development Commission of Mendocino County Rental Assistance Programs
HOW DO WE REACH YOUR PROGRAM FOR FURTHER QUESTIONS?
WE ARE HERE TO HELP!
Contact our Public Service Representatives at (707) 463-5462 or email us at info@cdchousing.org
Check out our website! http://cdchousing.org/

16

Ikiah – Building Bridges	Fort Bragg – Mendocino Coast Hospitality Center
045 S. State Street	101 N. Franklin Street
kiah CA. 95482	Fort Bragg CA 95437
707) 234-3270	(707) 961-0172
tps://www.redwoodcommunityservices.org/	https://www.mendocinochc.org/
kiah – Northern Circle Indian Housing Authorit	ty
94 Pinoleville Road	
kiah CA. 95482	
07) 468-1336	
ps://nciha.org/	

17

Mendocino Coast Hospitality Center Rental Subsidies & Assistance Presenter Agency Contact Information Hospitality Center Phone: (707) 961-0172 Paul Davis Executive Director > Monday through Friday 8:30 AM - 5:PM (707) 961-0172 x1100 Hospitality House Phone: (707) 961-1150 ➤ Seven days a week between 7 AM and 8 PM Email: paul@mendocinochc.org https://www.mendocinochc.org/ Mendocino Coast Hospitality Center: 101 N. Franklin Street Mendocino Coast Hospitality House: 237 N. McPherson Street Fort Bragg, CA 95437

Mendocino Coast Hospitality Center

Rental Subsidies & Assistance

- Housing Services

 Coordinated Entry (CE) Enrollments
 Rapid Rehousing (RRH)

 - Deposit assistance
 - Temporary rental assistance
 - Landlord Liaison
 - Case Management
 - Assistance with CDC paperwork
- Transitional Housing
- Assistance with low-income housing paperwork
- Project Homekey Referrals

19

Mendocino Coast Hospitality Center

Rental Subsidies & Assistance

How to Access Services

- Open Mon-Fri 8:30 am 12 pm & 1 pm 3 pm
- Walk in Appointment Times:
 - o Monday 10am 12pm
 - o Friday 1pm 3pm
- Application Assistance
- Wednesday 11am

Phone appointments may be available under special circumstances. Please call (707)961-0172 ext.1150

20

Northern Circle Indian Housing Authority

Presenter Priest Martinez

Empowerment & Supportive Services Manager (707) 621-5961 Email: pmartinez@nciha.org

Agency Contact Information

694 Pinoleville Road Ukiah, CA 95482 Office Phone: (707) 468-1336 Fax: (707) 468-5615 https://nciha.org/

Northern Circle Indian Housing Authority

Tribally Designated Housing Entity (TDHE) works on behalf of 8 Federally Recognized Tribes in Northern California to carry out housing-related programs

- ➤ Berry Creek Rancheria of Maidu Indians
- Guidiville Rancheria
- ➤ Hopland Band of Pomo Indians
- Kletsel Dehe Wintun Nation
- Manchester Point Arena Band of Pomo Indians
- Mooretown Rancheria of Maidu Indians
- > Redwood Valley Little River Band of Pomo Indians
- Sherwood Valley Band of Pomo Indians
- Wilton Rancheria

22

Northern Circle Indian Housing Authority

Programs and Services

- Empowerment & Supportive Services (ESS)
- ➢ Home Rehabilitation
- Homeowner Assistance Fund
- Move-In Deposit Assistance
- On-Site Housing
- Rental Assistance
- Waugh Lane Residency
- https://nciha.org/programs/

23

Special Projects Team Housing Needs Flex Fund

Zoey Fernandez, Program Specialist, Special Projects Team

Mendocino County Department of Social Services

Housing Needs Flex Fund

- Housing Needs Flex Fund can provide financial assistance to individuals and families impacted by homelessness or at risk of homelessness.
- This Flex Fund is designed to be the funder of last resort.

25

Housing Needs Flex Fund

- Most common uses of the fund is for security deposits, first month of rent, back rent to prevent eviction and rental application fees.
- Rental assistance for more than one month is determined on a case by case basis, but it is only available for families with children.

26

Housing Needs Flex Fund

- Clients are not permitted to submit an application directly- it must come from a partner agency
- Applications and instructions are on the Mendocino County Continuum of Care website- mendocinococ.org under "Resources"

Housing Needs Flex Fund

- Complete applications must include back up documentation, which generally is a W9, a lease agreement, and/or a ledger for back rent and eviction notice
- HMIS forms for each member of the household and a Verification of Housing Status form is also required
- Funding is not guaranteed and each application is evaluated on a case by case basis
- Checks can take up to three weeks to be ready

28

Housing Needs Flex Fund

 For questions about allowable expenses or any other questions, feel free to email me at fernandezz@mendocinocounty.gov

29

Housing Needs Flex Fund

https://mendocinococ.org/flexfund

Social Services CalWORKs Housing Support Program (CWHSP)

The CWHSP is through the Mendocino County Department of Social Services, located at Career Point.

CalWORKs Job Services 2550 N. State Street, Suite 3 Ukiah, CA 95482

31

CalWORKs Housing Support Program (CWHSP)

What can be provided?

Housing Support services are determined on a case-by-case basis and may include but are not limited to:

- Processing/credit check fees
- Security deposits
- Household items
- Temporary rental assistance

32

CalWORKs Housing Support Program (CWHSP)

Who is eligible?

- Must be enrolled in CalWORKs
 - Apply at 737 S. State St. in Ukiah or 764 S. Franklin St. in Fort Bragg
 - Apply online at https://benefitscal.com/
- Assists CalWORKs participants who are
 - Experiencing homelessness and used the Temporary Homeless Assistance or
 - Pending eviction

CalWORKs Housing Support Program (CWHSP)

How do we refer a client to your program?

• Eligible CalWORKs recipients are referred to CWHSP by their EFAS Eligibility Specialists.

How do we guide clients to your program?

- Refer them to their EFAS Eligibility Specialist.
- Contact Information for the EFAS Eligibility Specialist can be found at the top right corner of written communications sent to the participant

34

CalWORKs Housing Support Program (CWHSP)

How can we help manage client's expectations when referring to your program?

A referral does not guarantee receipt of financial assistance.

What is the process?

When a referral is received from Eligibility Specialist; customer will be contacted by CWHSP Program Specialist either by phone or mail.

Is there a waitlist or an open/closed period?

There is currently a waitlist for CWHSP, but referrals are still encouraged.

35

CalWORKs Housing Support Program (CWHSP)

How do we reach your program for further questions?

 Contact the CWHSP Program Specialist, Olivia Leon, at 707-467-5505

Redwood Community Services

Sage Wolf

- ➤ Homeless Resource Center
- Housing Navigation
- Enhanced Care Management (ECM) & Community Supports